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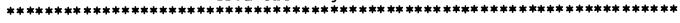
Units: *Sales Workers: Secondary Education: Units of

Studv

IDENTIFIERS California Business Education Program Guide

ABSTRACT

This secondary unit of instruction on handling sales orders is one of sixteen Common Core Units in Business Education (CCUBE). The units were designed for implementing the sixteen common core competencies identified in the California Business Education Program Guide for Office and Distributive Education. Each competency-based unit is designed to facilitate personalized instruction and may include five types of materials: (1) a teacher's guide, which provides specific strategies for the units as well as suggestions for the use of the materials: (2) a student manual, which directs the student through the unit's activities and jobs and brings the student to the competency level for the unit: (3) working papers, which are consumable materials used in completing the jobs and activities described in the student manual: (4) pre/post tests and quizzes: and (5) suggested electronic media. A strategies manual and the California Business Education Program Guide and supplements are also available--see note. (LRA)





COMMON CORE UNITS IN BUSINESS EDUCATION:

SORTING, CHECKING, AND VERIFYING.

1977

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SORTING, CHECKING, AND VERIFYING

Teacher's Guide

INTRODUCTORY NOTES

In this unit, the students are to assume they are being trained as new employees for the California Catalog Showroom Store (C.C.S.S.). The store sells consumer goods to the public; therefore, a sales tax of 6 percent is charged on all sales. Sales tax can be readily verified mentally or by using a 10-key adding machine or a 6 percent sales tax chart.

As new store employees, students will be using a C.C.S.S. Employee Training Manual (Student Working Papers). Students should be encouraged to progress at their own pace through this manual. The manual includes all questions and source documents necessary to complete the unit. All tasks in the manual are referred to as jobs rather than activities. The jobs included in this unit are not difficult, yet they will challenge most students since they demand careful work skills. Reviews and self-evaluations are built into the unit.

On-the-job training is given on tape. The time between listening and doing is kept at a minimum. Students will listen for a short time and then become active in either looking at an illustration or completing a job. The students will work through four tapes. Each tape is progressively shorter; students will feel they are progressing at a faster and faster rate while going through each tape. Except for the answers to the pre-/post-test, job answers are included on the tapes. You should stress to your students the importance of completing each job before listening to the job answers on the tape. If a student does copy answers off the tape, s/he will most likely fail the post-test and have to complete the entire unit again.

UNIT OBJECTIVES

Upon completion of this unit, students will be able to accurately complete sales order forms. Using 45 sales orders, they will be able to do each of the following activities with at least 90 percent accuracy:

SORT 45 sales orders into alphabetical and numerical order.



SORTING, CHECKING, AND VERIFYING TEACHER GUIDE PAGE 2

Unit Objectives, Continued

- CHECK and compare names and numbers on sales orders with names and numbers on the form to which they have been transferred and make the necessary corrections.
- VERIFY data for accuracy and omissions by answering questions relating to the sales orders.

MATERIALS NEEDED

- Cassette tapes 1—4 (Sorting, Checking, and Verifying)
- Student Working Papers (C.C.S.S. Employee Training Manual)
- A pair of scis ors
- Optional: A 6 percent sales tax chart

Use of rubber fingers or finger moisture cream

GETTING STARTED

- Give the student Working Papers (C.C.S.S. Training Manual)
- Give the student Tape 1 of Sorting, Checking, and Verifying
- All instructions are given on tape including the pre-test
- Upon completion of the four tapes, administer the post-test

TEACHING TIPS

At certain points in the tapes, if students experience difficulty, they are referred to the instructor for additional help. These teacher contact points are at the end of Tape 2 (Job 4-A), Tape 3 (Job 6-A), and Tape 4 (Job 8-A). Carelessness is indicated if students score 70 percent or below on Review Jobs 4-A, 6-A, or 8-A. The teacher should make sure that these students have a functional knowledge of the alphabet and are skilled in numerical filing. Accuracy, rather than speed, should be stressed for jobs in this unit.

Most students should progress through this unit with little or no help from the instructor. You may find the following check points helpful in tracking student progress:



Teaching Tips, Continued

Check Point	Activity	Things to Note
1	End of Tape 1	Sales Orders 10 00 10104 completed Instructions NT"
2	End of Tape 2	Jobs 1—4 cc
3	End of Tape 3	Jobs 5–6 c
4	End of Tape 4	Jobs 7–8 com
5	Post-test	Evaluation/Grauc

It is desirable for each student to have a copy of the student working papers. C.S.S. Training Manual). If budget restrictions do not permit your making a copy of the working papers for each student, you do have another option. You may place pages 1–17 (omitting est, pp. 4–6) of the working papers in separate binders or folders. The students would not be allowed to write in these folders. Job answer sheets (sample attached), however, would be used for sturnts to record their answers. Sales orders 10060–10098 could be reused by storing them in envelopes. You would need only 5–10, or as many complete sets of the student working papers as you expect to have students working on this unit at any one time. Under this plan you would need copies of the job answer sheet, page 17 of the working papers, sales orders 10099–10104, and the post-test for each student — or as little as six sheets of paper for each student.

PRE-/POST-TEST ANSWERS

To challenge the unit, students must earn a score of at least 90% accuracy on each of the five sections of the pre-/post-test. Since the pre-/post-test is time consuming, it is suggested that most students skip the pre-test and start immediately with Tape 1. Since the pre-/post-test is a part of the student working papers, if you decide to skip the test, be sure to remove pages 4—6 and the last page of saies order forms (No. 10105-10106) from the student working papers. Staple these pages together to use as a post-test. A second post-test has also been included for your convenience.

Sample job sheets pre-/post-tests, and the correct answers are included on the pages which follow.



SORTING, CHECKING, AND VERIFYING

Job Answer Sheet

Job 1	Job 2	Job 3	Job 4
2. 10062 4. 10102 8. 10076 9. 10078 10. 10067 16. 10101 19. 10073 24. 10100 30. 10104 33. 10071 36. 10068 40. 10084 42. 10079 43. 10077 44. 10075 45. 10063	ANAHEIM AUBUEN BAKERSFIELD CARMEL CHICO CRESCENT CITY EL CENTRO ESCONDIDO FORT BRAGG FRESNO LOS ANGELES MARYSVILLE MODESTO MONTEREY NEWPORT BEACH RIVERSIDE SACRAMENTO SAN BERNARDINO SAN DIEGO SAN FRANCISCO SAN JOSE STOCKTON TAHOE CITY TURLOCK UKIAH VISALIA WALNUT CREEK	1. 10070 2. 10076 3. 10081 4. 10073 5. 10091 6. 10094 7. 10095 8. 10064 9. 10082	1. 7 2. women 3. 2 4. 8 5. 1 6. 6 7. 3 8. 2 9. 11 10. 8 Job 4A 1. 6 2. 14 3. 4 4. 6 5. 6 6. 3 7. 6 8. 16 9. women 10. Jade Bracelet

SELF-EVALUATION

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
1				
2				
3				
4				
4-A				



SORTING, CHECKING, AND VERIFYING

Job Answer Sheet

1-1-6	Job 6	Job 6A	Job 7
Job 5			
_1. <u>10064</u>	1. Oceanside	1. Juan Chacon	1. <u>\$ 21.32</u>
2. <u>10067</u>	2. \$ 56.34	2. 5	2. <u>\$355,31</u>
3. 10071	3. Elsie Flanagan	3. 2	3. <u>10060</u>
4. 10074	4. 10	4. T. Flannagan	4, <u>10068</u>
5. <u>10078</u>	5. <u>30</u>	5. <u>(714) 667-2143</u>	5. <u>10070</u>
6. 10080	6. Juan Chacon	6. El Toro	6. <u>10075</u>
7. 10084	7. <u>(714)384-2217</u>	7. 2	7. <u>10081</u>
8. 10086	8. <u>\$158.94</u>	8. <u>.24</u> d	8. <u>10087</u>
9. 10090	9. \$211.89	9. 1	9. 10089
10. 10096	1025	101	10. <u>10090</u>
	11. A purse	11, 20	11. \$376,63
	12. \$262.54	12. \$ 49.95	12. Marion Norman
	13, \$189.21	13. Luggage	
	14. \$ 11.94	14. 7	Job 8
	• • •	15. <u>\$285.43</u>	1. *
		16. 3	2. *
		17. 6	3. \$ 25.41
		18. 2	4. Mastercharge
			5, \$422.19
			6, 6
			7. out-of-stock
			8. Ralph Gaeir

SELF EVALUATION

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
5				
6				
6A				
7				
8				
8A		_		

*Several parts to answer — check tape 4.

Job 8A

9. \$352.05

10. <u>7</u>

1.	
2.	\$184.70
3.	Randy Gaier
4.	1
5.	check
6.	Clif Brown
7.	C. Christen
/. Q	Slim Billfold

- Chris 9.
- Newport Beach 10.



PRE-TEST/POST-TEST I PART 1

NAN	AE KEY		and the state of t
Direc	ctions:	orde	d each of the questions below. Answer each question using sales or forms No. 10060 to 10098 on pages 18 to 30 in your booklet, your answers in the answer column.
1.		. 1.	How many sales orders were completed for women?
2.	Women	 2 .	Did more men or women purchase styler dryers?
3.	6	3.	How many Shower Massagers No. P30182 were sold?
4.	7	4.	How many customers ordered three different items on one form?
5.	Christopherson, J.	5.	Which customer had the highest sales total on one form?
6.	(408) 349-1243	6.	What is John Christopherson's phone number?
7.	33 Carlos Place	7.	What is the street address of Ray Carver?
8.	2	8.	How many customers purchased Alarm Clock No. H20168?
9.	\$11.99	9.	What was the amount of the highest sales tax on any one form?
10.	10077	10.	Which sales order was made out to Franklin Washington?
11.	\$1.40 (or) V'ristband	! 11.	What was the least expensive item sold during the day?
12.	\$20.11	12.	What was the total amount (including tax) on Sales Order 10079?
13.	Riverside	. 13.	In what city does Diana Hennry I re?
14.	_10	. 14.	How many sales slips did Chris complete?
15.	\$19.95	. 15.	What is the price of one Crock Pot No. H20128?
16.	_5	. 16.	How many people paid using a BankAmericard?
17.	1	. 17.	How many wrist exercisers (No. S80171) sold?
18.	2	. 18.	How many Aluminum Tennis Rackets (No. S80192) sold?
19.	5	. 19.	How many customers have a phone number in the 209 area code?
20.	\$189.21	20	What was the total amount sold to Diane Henry?



PRE-TEST/POST-TEST I

PART II

DIRECTIONS: Use sales slips 10061 through 10093 to verify the data on the sales summary sheet below. If you find an error on the summary sheet, draw a line through the error. Place your correction above the incorrect item.

SALES SUMMARY BANKAMERICARD

Sales Order	Date	Customer	Sales Clerk	Mdse. Total	Sales Tax	Total
		Marilyn				· <u>-</u>
10061	4/7/76	Arellano, M .	Bob	\$ 88.25	\$ 5.30	\$ 93.55
18829	4/7/76	Carver, Ray	Chris	53.15	3.19 -3.01 -	56.34
	4////0	Carver, may	Citis	55,15	-0,94-	50.34
10078 10087	4/7/76	Chacon Choson, Juan	Ann	51.65	3.10	54.75
0082		Tamura	Chris	35.47		37.60
0092	4/7/76	Temore, George	Terry	35,74	2.13	37.08
0093	4/7/76	Kinney, Sara	Ann	33.43 34.47	2.01 2.07	35.44 36,5 4
				\$261.95	\$ 15.73	\$277.68
				\$263.26	\$ 18.51	\$278:24

PART III

DIRECTIONS: On the last page of your training manual, you will find sales orderforms No. 10105 and 10106. You are to complete these forms using the information given below. Please date all forms 4/8/76.

Sales Order	Customer	of Catalo		Purchased og Number Cost Number Each		
10105	Mr. Randal Keats 21 Oak Grove San Carlos, CA 94070 (415) 599-2217	B/A	3 baseball gloves No. S80189 p. 345	\$ 13.95	\$ 2.51	
10106	Ms. Bette Smith 21 Town Drive Napa, CA 94558 (707) 236-1127	Check	2 pens No. 060157 p. 237	3.97	.36	



PRE-TEST/POST-TEST I

PART IV

Before starting Section I, separate Sales Orders No. 10060-10098 by cutting t' em along the dotted lines. Be sure to use only forms 10060-10098 to answer the questions below.

Section I

DIRECTIONS: Now arrange your sales order forms in *numerical* order, according to sales order numbers. List the sales orders requested below, starting with the 4th order form from the top of the stack.

Examples: 2nd order form in the stack 10061 6th order form in the stack 10065

4th	10063	14th	10073	25th	10084	34th	10093
5th	10064	- 17th	10076		10086	35th	10024
7th	10066	- 18th	10077	 30th	10089	37th	10096
9th	10068	- 21st	10080	31st	10090	38th	10097
11th	10070		10083	33rd _	10092	39th	10098

Section II

DIRECTIONS: Place the sales order forms in alphabetical order, according to the customer's last name. List the sales order *numbers* for the forms requested below.

Examples: 1st order form in the stack 10061
9th order form in the stack 10060

10094 10098 25th 17th 10078 10062 7th 2nd 26th 10093 10066 18th 8th 10067 10070 3rd 10071 27th 10091 20th 10087 10074 14th 4th 10079 10088 36th 21st 10089 10097 15th 5th 10075 22nd 10065/80/85 38th 10073 10076 16th 6th



KEY: PRE-TEST/POST-TEST	SALES ORDER 10105
21 OAK GROUE	CASH CHECK
SAW CARLOS CA	L Mc Mc
9 4 0 7 0 DATE TELEPHONE NO. 9 4 0 7 0 4 8 74 7/3 5 9 9 2 2 1 7	□ eurt
Commence of the Commence of th	NO PROLLEG M. TOTAL
S801893 Baseball gloves	345 13 95 41 85
CALIFORNIA CATALOG	MERCHANDISE TOTAL 4/ 85 BALES TAX 2 5/
SHOWROOM STO	RE TOTAL 44 36
RMS SMITH BETTE	SALES ORDER
ADDRESS	10106 CASH CHECK
CITY	□ ®A □ MC
ZIP DATE TELEPHONE NO.	□ eirt.
94558 $\frac{40}{9}$ $\frac{50}{9}$ $\frac{1}{2}$ $\frac{1}$	CENT.
A STATE OF NO. 1214 STATE OF THE PERSON OF	PAGE PROTECTION
0601572 Pens	237 3 97 7 94
0601572 Pens	237 3 9.7 7 94 MERCHANDISE TOTAL 7 94
	237 3 9.7 7 94 MERCHANDISE TOTAL 7 94 SALES TAX 24
CALIFORNIA CATALOG SHOWROOM STO	237 3 9.7 7 94 MERCHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30 SALES ORDER Extra Form in case of errors
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30 SALES ORDER
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30 SALES ORDER Extra Form in case of errors
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30 SALES ORDER Extra Form in case of errors CASK CHECK
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30 SALES ORDER Extra Form in case of errors CASK CHECK BA MC
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CALIFORNIA CATALOG SHOWROOM STO MART NAME MART NA	MERCHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30 SALES ORDER Extra Form in case of errors AMERICHANDISE TOTAL 7 94 SALES TAX 36 TOTAL 8 30 CASK CHECK GIFT CERT.
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL SALES TAX SALES TAX SALES TAX SALES OR DER Extra Form in case of errors CASK CHECK BA MC GIFT CERT. MERCHANDISE TOTAL SALES TAX MERCHANDISE TOTAL SALES TAX

NAME			PRE-TEST/POST-TEST II PART I
Direc		orde	each of the questions below. Answer each question using sales r forms No. 10060 to 10098 on pages 18 to 30 in your booklet. Your answers in the answer column.
1.	22	1.	How many sales orders were completed for men?
2.	Men	2.	Did more men or women purchase alarm clocks?
3.	7	3.	How many electronic calculators (No. 060149) were sold?
4.	6	4.	How many orders came from people living in San Diego?
5.	Elsie Flanagan	5.	Which customer had the lowest sales total on one form?
6.	(213) 567-1337	6.	What is John Christofferson's phone number?
7.	No	7.	Did Elsie Flanagan pay by MasterCharge?
8.	14 Seaview Court	8.	What is the street address of John Christofferson?
9.	3	9.	How many customers purchased styler/dryer No. P30137?
10.	24¢	10.	What was the amount of the lowest sales tax on any one form?
11.	10093	11.	Which sales order was made out to Sara Kinney?
12.	Electronic LED Watch	12.	What was the most expensive item sold during the day?
13.	\$98.21	13.	What was the total amount (including tax) on sales order No. 10092?
14.	9	14.	How many people paid cash for their orders?
15.	Tracy	15.	In what city does Diane Henry live?
16.	14	16.	How many sales slips did Bob complete?
17.	8	17.	How many people paid using a MasterCharge card?
18.	_12	_18.	How many customers have a phone number in the 714 area code?
19.	\$158.94	_ 19.	What was the total amount (including tax) sold to Jose Rodriquez?
20.	One Emotion Ring	20.	What did Ms. Flanagan purchased by check?



PRE-TEST/POST-TEST II

PART II

DIRECTIONS: Use sales slips 10061 through 10098 to verify the data on the sales summary sheet below. If you find an error on the summary sheet, draw a line through the error. Place your correction above the incorrect item.

SALES SUMMARY GIFT CERTIFICATES

Sales Order	Date	Customer	Sales Clerk	Mdse. Total	Sales Tax	Total
	4/7/70	Trihn	Dak	\$ 18.97	1.14 \$-1.41-	\$ 20.11
10079	4/7/76	Thrin , Doris	Bob	•	Ψ 11	•
10094			Chris	34.47 - 34. 74	2.07	36.54 38.45
10049	4/7/76	Johnson, Caroline	Ann-	- 34,74	2.07	
10097 4/7/76	4/7/76	Cailo Caillo, Conception	Terry	83.87	5.03	88.90 89.80
			\$137.31 \$137.58	\$ 8.24 \$8.51	\$145.55	

PART III

DIRECTIONS: On the last page of your training manual, you will find sales order forms No. 10105 and 10106. You are to complete these forms using the information given below. Please date all forms 4/8/76.

Sales Order	Customer	Method of Payment	Item Purchased Catalog Number Page Number	Cost Each	Total Sales Tax
10105	Mr. James Reedy 33 Oak Court San Carlos, CA 94070 (415) 591-1112	M/C	3 tennis rackets No. S80191 p. 345	\$ 13.95	\$ 2.51
10106	Ms. June Richmond 33 Bell Avenue Napa, CA 94558 (707) 211-3267	Cash	1 pen No. 060158 p. 238	4.00	.24



PRE-TEST/POST-TEST II

PART IV

Before starting Section I, separate Sales Orders No. 10060-10098 by cutting them along the dotted lines.

Section I

DIRECTIONS: Place the sales order forms in alphabetical order, according to the customer's last name. List the sales order *numbers* for the forms requested below. Be sure to use only forms 10060 –10098.

	Examples:	1st order form in the stace 8th order form in the sta		
3rd	10070	10th <u>10081</u>	19th <u>10096</u>	26th 10093
5th	10097	11th <u>10072 or 92</u>	20th 10091	28th <u>10095</u>
6th	10076	13th _10083	21st <u>10088</u>	29th 10090
7th	10078	14th	23rd 10065/80/85	32nd 10064 or 86
9th	10060	17th <u>10098</u>	24th <u>10065/80/85</u>	34th 10084

Section II

DIRECTIONS: Now arrange your sales order forms in *numerical* order, according to sales order numbers. List the sales orders requested below, starting with the 3rd order form from the top of the stack. Be sure to use only forms 10060–10098.

Examples:	2nd order form in the sta 7th order form in the sta		
3rd 10062	15th	23rd _10082	33rd 10092
6th 10065	16th	26th 10085	34th _10093
8th 10067	17th 10076	28th	36th 10095
10th <u>10069</u>	19th	29th	37th 10096
12th	22 _{nd} 10081	32nd_10091	38th 10097



	SORTING, CHECKING, AND VERIFYING TEACHER GUIDE PAGE 13
Bus. REEDY JAMES	SALES ORDER 10105
ADDRESS	SALES CLIL. CASH CHECK
SITY STATE	
SAW CARLOS CA	□ ®A Ø MC
21P DATE TELEPHONE NO. 9 4 0 7 0 4 8 76 4/3 5 9 / 1 / / 2	□ cert.
	PACI
5801913 Tense rackets	345 /3 9.5 4/ 85
	3/3 /3 //
CALIFORNIA CATALOG	MERCHANDISE TOTAL 4/ 85
SHOWROOM STO	6
MARICUMOND JUNE	SALES ORDER 10106
AODRESS	SALES CLH. Z CASH CHECK
33 BELL AUENUE	
NAPA	□ BA □ MC
21P DATE TELEPHONE NO. 9 4 5 5 8 4 8 76 707 2 1 1 3 2 6 7	GERT.
A STRUCK NOT THE OTHER THE STRUCK AND A SCHOOL OF STRUCK	PACE INTERPRICE EACH FILMING TOTAL TO
060/58/ Pen	238 4 00 4 00
060/58/ Pen	238 4 00 4 60
CALIFORNIA CATALOG	MERCHANDISE TOTAL 4 00 SALE I TAX 24
060/58/ Pen	MERCHANDISE TOTAL 4 00 SALE I TAX 24
CALIFORNIA CATALOG	MERCHANDISE TOTAL 4 00 SALE I TAX 24 TOTAL 4 24
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 4 00 SALE I TAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 4 00 SALE I TAX 24 TOTAL 4 24 SALES ORDER
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 4 00 SALE ITAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error ALLES GLH. CASH CHECK
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 4 00 SALE ITAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error BALES ORDER CASH CHECK MC
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 4 00 SALE ITAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error ALLES GLH. CASH CHECK
CALIFORNIA CATALOG SHOWROOM STO WM. LAST NAME ACCORDS CITY OATE TELEPHONE NO. A.G. TELEPHONE NO. A.G. TELEPHONE NO. A.G. TELEPHONE NO. A.G. TELEPHONE NO.	MERCHANDISE TOTAL 4 00 SALE ITAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error BALES ORDER CASH CHECK MC
CALIFORNIA CATALOG SHOWROOM STO ACCURATE TELEPHONE NO. ACCURATE TELEPHONE NO	MERCHANDISE TOTAL 4 00 SALE I TAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error ALES ORDER CASH CHECK GIFT GERT.
CALIFORNIA CATALOG SHOWROOM STO WM. LAST NAME ACCORDS CITY OATE TELEPHONE NO. A.G. TELEPHONE NO. A.G. TELEPHONE NO. A.G. TELEPHONE NO. A.G. TELEPHONE NO.	MERCHANDISE TOTAL 4 00 SALE I TAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error ALES ORDER CASH CHECK GIFT GERT.
CALIFORNIA CATALOG SHOWROOM STO WAST NAME ACCURATE TELEPHONE NO. ACLIFICATION OF THE TELEPHONE NO. CATALOG NO. OTT.	MERCHANDISE TOTAL 4 00 SALE I TAX 24 TOTAL 4 24 SALES ORDER Extra Form in case of error ALES ORDER CASH CHECK GIFT GERT.
CALIFORNIA CATALOG SHOWROOM STO ACCURATE TELEPHONE NO. ACCURATE TELEPHONE NO	MERCHANDISE TOTAL SALES OR DER Extra Form in case of error BALES OR DER CASH CHECK MC MERCHANDISE TOTAL SALES TAX

SORTING, CHECKING, AND VERIFYING

Job Answer Sheet

Job 1	Job 2	Job 3	Job 4
2.	ANAHEIM AUBURN BAKERSFIELD CARMEL CHICO CRESCENT CITY EL CENTRO ESCONDIDO FORT BRAGG FRESNO LOS ANGELES MARYSVILLE MODESTO MONTEREY NEWPORT BEACH RIVERSIDE SACRAMENTO SAN BERNARDINO SAN DIEGO SAN FRANCISCO SAN JOSE STOCKTON TAHOE CITY TURLOCK UKIAH VISALIA WALNUT CREEK	1.	1

SELF-EVALUATION

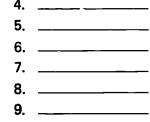
JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
1				
2				
3				
4				16
4-A				

SORTING, CHECKING, AND VERIFYING

Job Answer Sheet

Job 5		Job 6		• :	Job 6A		Job 7
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2		2		_ 2.		2.	
3	<u>-</u>	3		_ 3.		3.	
1		4		_ 4.		4.	
5	<u>_</u>	5		_ 5.		5.	
3. <u> </u>		6		6.		6.	
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3		8		_ 8.		8.	
9		9		_ 9.		9.	
o		10		_ 10.		10.	
	•	11		_ 11.		11.	
	•	12		_ 12.		12.	
	•	13		_ 13.			
	•	14		_ 14.			Job 8
				15.		1.	
				16.		2.	
				17.		3.	
				18.		4.	
						5.	
						6.	
						7.	
						8.	
						9.	
						10.	
		SELF EV	ALUATI	ON		_	Job 8A
JOB	EXCELLENT	GOOD	FAIR	NEEDS	IMPROVEMENT	1. 2.	
5				1		3	

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
5		_		
6				
6A				
7				
8				
8A		-		



10. _____



Sorting, Checking, & Verifying







SORTING, CHECKING AND VERIFYING

Written by

ROGER SELSBACK Instructor

Capuchino High School San Bruno, California



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TRAINING MANUAL

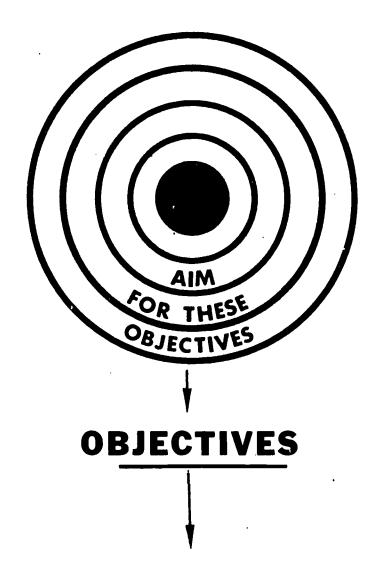
for C. C. S. S. Employees

California Catalog Showroom Store

2700 Van Ness Avenue San Francisco, CA 94019 (415) 878-9449 Manager: Ms. Parson



TRAINING PROGRAM



Upon completion of this training you will be able to accurately complete sales order forms. Using 45 sales orders, you will be able to do each of the following activities with 90 per cent accuracy.

- SORT 45 sales orders into alphabetical and numerical order.
- CHECK and compare names and numbers on the sales orders with names and numbers on the form to which they have been transferred and make the necessary corrections.
- VERIFY data for accuracy and omissions by answering questions relating to the sales orders.



PRE-TEST/POST-TEST I PART 1

NAME ———	
Diractions:	Read each of the questions below. Answer each question using sales order forms No. 10060 to 10098 on pages 18 to 30 in your booklet. Put your answers in the answer column.
1	How many sales orders were completed for women?
2	2. Did more men or women purchase styler dryers?
3	3. How many Shower Massagers No. P30182 were sold?
4	4. How many customers ordered three different items on one form?
5.	5. Which customer had the highest sales total on one form?
6.	6. What is John Christopherson's phone number?
7	7. What is the street address of Ray Carver?
8	8. How many customers purchased Alarm Clock No. H20168?
9	9. What was the amount of the highest sales tax on any one form?
10.	10. Which sales order was made out to Franklin Washington?
11	11. What was the least expensive item sold during the day?
12	12. What was the total amount (including tax) on Sales Order 10079?
13	13. In what city does Diana Hennry live?
14.	14. How many sales slips did Chris complete?
15.	15. What is the price of one Crock Pot No. H20128?
16.	16. How many people paid using a BankAmericard?
17.	17. How many wrist exercisers (No. S80171) sold?
	18. How many Aluminum Tennis Rackets (No. S80192) sold?
	19. How many customers have a phone number in the 209 area code?
20.	20. What was the total amount sold to Diane Henry?



PRE-TEST/POST-TEST I

PART II

DIRECTIONS: Use sales slips 10061 through 10093 to verify the data on the sales summary sheet below. If you find an error on the summary sheet, draw a line through the error. Place your correction above the incorrect item.

SALES SUMMARY BANKAMERICARD

Sales Order	Date	Customer	Sales Clerk	Mdse. Total	Sales Tax	Total
10061	4/7/76	Arellano, M.	Воь	\$ 88.25	\$ 5.30	\$ 93.55
0067	4/7/76	Carver, Ray	Chris	53.15	3.91	56.34
0087	4/7/76	Chocon, Juan	Ann	51.65	3.10	54.75
0092	4/7/76	Tamora, George	Terry	35.74	2.13	37.06
0093	4/7/76	Kinney, Sara	Ann	34.47	2.07	36.54
				\$263.26	\$ 16.51	\$278.24

PART III

DIRECTIONS: On the last page of your training manual, you will find sales order form No. 10105 and 10106. You are to complete these forms using the information given below. Please date all forms 4/8/76.

Sales Order	Customer	Method of Payment	Item Purchased Catalog Number Page Number	Cost Each	Total Sales Tax
10105	Mr. Randal Keats 21 Oak Grove San Carlos, CA 94070 (415) 599-2217	B/A	3 baseball gloves No. S80189 p. 345	\$ 13.95	\$ 2.51
0106	Ms. Bette Smith 21 Town Drive Napa, CA 94558 (707) 238-1127	Check	2 pens No. 060157 p. 237	3.97	.36



PRE-TEST/POST-TEST |

PART. IV

Before starting Section I, separate Sales Orders No. 10060—10098 by cutting them along the dotted lines. Be sure to use only forms 10060—10098 to answer the questions below.

Section I

DIRECTIONS: Now arrange your sales order forms in *numerical* order, according to sales order numbers. List the sales orders requested below, starting with the 4th order form from the top of the stack.

Examples:	2nd order form in the stack 10061 6th order form in the stack 10065				
4th	14th	25th	34th		
5th	17th	27th	35th		
7th	18th	30th	37th		
9th		31st	38th		
11th		33rd	39th		

Section II

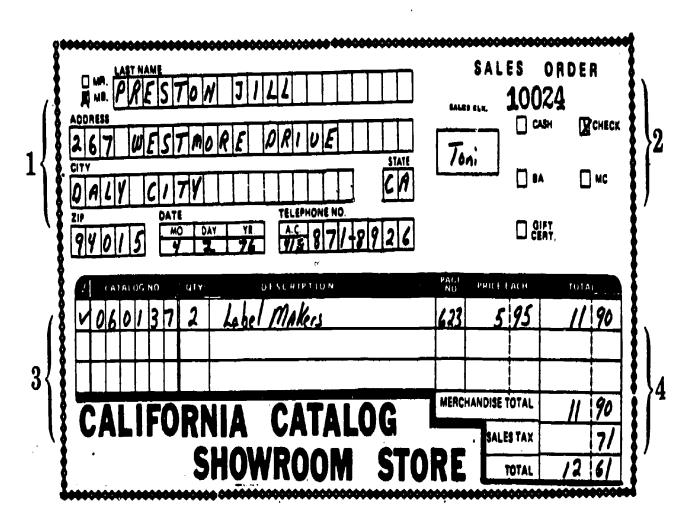
DIRECTIONS: Place the sales order forms in alphabetical order, according to the customer's last name. List the sales order *numbers* for the forms requested below.

Examples:	1st order form in the stack <u>10061</u> 9th order form in the stack <u>10060</u>				
2 n d	7th	17th	25th		
3rd	8th	18th	26th		
4th	14th	20th	27th		
5th	 15th	21st	36th		
6th	16th	22nd	38th		



STUDENT WORKING PAPERS PAGE

THE SALES ORDER



DEPARTMENT CODES

J-10	=	Jewelry	M-50	=	Music
H-20	=	Household	0.60	=	Office Supplies
P-30	=	Personal Care	T-70	=	Toys
L-40	=	Luggage	S-80	=	Sporting Goods



SALES ORDERS FOR STUDENTS TO COMPLETE

Sales Order Number	Customer	Method of Payment	Item Purchased	Catalog Number & Page	Cost Each	Total Sales Tax
10099	Mr. Ralph Gaeir 727 North Lake Drive Antioch, CA 94509	B/A	2 · Fishing reels	No. S80187 p. 347	\$ 14.00	\$ 1.68
	(415) 757-2239					
10100	Ms. Diane Galvin 23 Meadowbrook Court	Gift	4 - Sleeping bags	No. S80143	19.00	4.56
	Pittsburg, CA 94565 (415) 439-2700	307 S		p. 343		
10101	Ms. Barbara Coats 331 Elsie Court	Cash	1 - Mixing bowl set	No. H20123	6.00	.36
	Martinez, CA 94553 (415) 228-3146			p. 76		
10102	Mr. Bob Bentley	Check	3 - Baseball bats	No. S80188	7.50	1,35
.0102	21 North Gate Road Vallejo, CA 94590	• • • • • • • • • • • • • • • • • • • •	1 - Softball	No. S80186	1.50	.09
	(707) 644-3026			p. 345		
10103	Ms. Judy Bendure 621 Hilltop Drive	Check	2 - Pen and pencil sets	No. 060156	12.95	1.55
	Oroville, CA 95965 (916) 236-9212		00.00	p. 237		
10104	Mr. Larry Hopkins	Cash	1 - Bathroom scale	No. H20129	8.35	.50
	37 Tiptoe Court Sonora, CA 95370		2 - Bath mats	No. H20131	3.00	.36
	(209) 347-1126			P. 68		

JOB ANSWER SHEET

JOB 1 2nd from 30 _____ 42. _____ 2. <u>10062 top</u> 33. _____ 43._____ 16. _____ 19. _____ 36. _____ 44. _____ 45. _____ 40. 24. JOB 2 SAN DIEGO **FRESNO** ANAHEIM

ANAHEIM
AUBURN
BAKERSFIELD
CARMEL
CHICO
CRESCENT CITY
EL CENTRO
ESCONDIDO
FORT BRAGG

LOS ANGELES
MARYSVILLE
MODESTO
MONTEREY
NEWPORT BEACH
RIVERSIDE
SACRAMENTO
SAN BERNARDINO

SAN DIEGO SAN FRANCISCO
SAN JOSE
STOCKTON
TAHOE CITY
TURLOCK
UKIAH
VISALIA
WALNUT CREEK

JOB 3

(You will not use all the blanks)

110070	5	9
2	6	10
3	7	11
4.	8	12

SELF-EVALUATION

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
1.				
2.	_			
3.				



JOB 4

1.	How many sales orders were completed by Terry?	
2.	Did more men or women purchase Styler/Dryers?	
3.	How many Steam and Dry Irons (No. H20136) were sold?	
4.	How many customers paid by using a MasterCharge card?	
5.	How many men purchased a Rower Exerciser No. S80168?	
6.	How many sales orders were from San Francisco?	
7.	How many Tan Metal Bookcases No. 060127 were sold?	
8.	How many rower exercisers were sold?	
9.	How many customers paid by cash?	
10.	How many sales orders were completed by Ann?	`
	JOB 4-A	
F thes	YOU SCORED GOOD OR EXCELLENT ON JOB 4, you may SKIP to e questions. Go directly to Job 5 on page 11.	
1.	How many sales orders were completed for people in Los Angeles?	
2.	How many sales orders were completed by Bob?	
3.	How many sleeping bags were sold?	
4.	How many shower massagers were sold?	
5.	How many customers paid by BankAmericard?	
6.	How many women purchased electronic calculators?	
7.	How many sales orders were completed for people living in San Diego?	
8.	How many customers paid by check?	
9.	Did more women or men purchase styler/dryers?	

SELF-EVALUATION

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT		
4						
4-A						



JOB 5

Example: 3rd (from top) 10062

5th	6.	21st
8th	7.	25th
		27th
		31st
19th	10.	37th

JOB 6

1.	In what city does Ted Penrose live?	100000001
2.	What was the amount of the total sales (including tax) to Ray Carver?	
3.	Which customer purchased an Emotion Ring?	
4.	How many sales came from Area Code 415?	
5.	How many sales (including tax) were for under \$50?	
6.	Which customer purchased two tennis rackets?	
7.	What is Ms. Flannagan's phone number?	
8.	What was the total dollar amount (including tax) sold to Mr. Rodriquez?	
9.	What was the total amount (including tax) sold to Christopherson?	
10.	How many sales slips were completed for men on 4/7/76?	
11.	Which item was out of stock?	
12.	What was the dollar amount of sales in the Household Department (not including tax)?	
13.	What was the total dollar amount (including tax) sold to Ms. Henry?	
14.	What was the highest sales tax on one order?	

SELF-EVALUATION

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
5				
6				



31

JOB 6-A

IF YOU SCORED GOOD OR EXCELLENT ON JOB 6, you may SKIP these questions. Go directly to Job 7 on page 13.

1.	Which customer purchased three wrist bands?	
2.	How many sales were for over \$100 (including tax)?	
3.·	How many sales were from Area Code 408?	
4.	Which customer purchased a skateboard?	
5.	What is Mr. Christian's phone number?	
6.	In what city ddes Ms. Flannagan live?	
7.	How many sales orders were completed for Jose Rodriquez?	
8.	What was the amount of the lowest sales tax on any one order?	
9.	How many sales orders were completed for Ms. Hennry?	
10.	How many items were out of stock?	<u> </u>
11.	How many sales slips were completed for women on 4/7/76?	
12.	What was the dollar amount of sales (excluding tax) in the Toy Department?	
13.	Which department is identified by the code L-40?	
14.	How many electronic calculators were sold?	
15.	What was the dollar amount of sales (excluding tax) in the Jewelry Department?	
16.	How many styler/dryers were sold?	
17.	How many sales came from customers living in San Diego?	
18.	How many steam and dry irons were sold?	

SELF-EVALUATION

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
6-A				



32

JOB 7

1.	What was the total amo	ount of sales tax	on MasterCharge s	sales?	 -
2.	What was the merchand	lise total on Ma	sterCharge sales?	-	 -
3-10	. Which sales order r	numbers were	charged on Maste	rCharge cards?	
	3	5	7	9.	 -
	4	6	8	10.	 _
11.	What was the sales tota	l (including tax) on MasterCharge	sales?	 _
12.	Which customer made	the smallest p	ourchase on a Mast	erCharge card?	 _
	•				
		100.0			
		JOB 8			
1.	List two customers wh	o ordered exac	tly the same items:	_	 _
2.	Mr. Yamamoto feels to rect the error.	here is a mistal	ke on his sales orde	r. Find and cor-	_
3.	Find and correct the en	rror in one of C	hris' sales orders.		 _
4.	Which credit card was or BankAmericard?	used more fre	equently on 4/7/76	: MasterCharge	 _
5.	What was the total amo	ount (including	tax) sold by Terry	?	 _
6.	How many customers	live within the	213 Area Code?		 _
7.	Why was a line draw	n through No	. L40101 on ord	er No. 10095?	_
8.	Which customer purch	ased two fishin	g reels?		 _
9.	What was the total amo	ount (including	tax) sold by Ann?		 _
10.	How many of the cus	t items on one			

SELF-EVALUATION

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
7			<u> </u>	
8				



JOB 8-A

IF YOU SCORED GOOD OR EXCELLENT on Job 8, you may SKIP

these questions. Ask your instructor for the Post-Test.

1. How many customers purchased only two different items on one order form?

2. What was the total amount (including tax) sold on the order forms you completed?

3. Which customer purchased a Thermos?

4. How many customers live within the 805 Area Code?

5. Were there more sales by cash or by check on 4/7/76?

6. Which customer made a master charge purchase for a total of \$37.06?

8. What did J. McCormick purchase?

card?

- 9. Which sales clerk completed order number 10082?
- 10. What city has the zip code 92661?

SELF-EVALUATION

7. Which customer made the highest total purchase using a Master Charge

JOB	EXCELLENT	GOOD	FAIR	NEEDS IMPROVEMENT
8-A				



TO ME GAET NAME TO ME GAET NAME TO THE THE TOP OF THE CAP TO THE THE THE TOP OF THE	SALES ORDER 10099 CASH CHECK Student Student Student STUDENT
S801872 2-Fishing reels	347 14 00 28 00
CALIFORNIA CATALOG SHOWROOM STO	MERCHANOISE TOTAL 28 00 SALES TAX / 68 TOTAL 29 68
ADDRESS 23 MEROOK COURT STATE P17TSBURG DATE TELEPHONE NO TELEPHON	SALES ORDER 10100 CASH CHECK Student OA MC
S801434 Sleeping Bags CALIFORNIA CATALOG	943 /9 00 76 00 MERCHANDISE TOTAL 76 06 SALES TAX 4 57
SHOWROOM STO SHOWROOM STO SHAPE COATS BARBARA ADDRESS 331 EISIE COURT STATE MARTINEZ PATE PATE	SALES ORDER 10101 SALES ORDER 10101 CASH CHECK Student GIFT CERT
H20123 1 Mixing Bowl Set	76 6 00 6 00
CALIFORNIA CATALOG SHOWROOM STO	MERCHANDISE TOTAL 6 00 SALES TAX 36 TOTAL 6 36

2 MARINAMA BENTLEY BOB ADDRESS 2 1 NORTH 6 ATE ROAD CITY VALLETO DATE OATE 7 45 90 MO DAY 11 AC 6 4 4 3 0 2 6	Student Student BALES ORDER 10102 CHECK Student BA DMC
S801883 Baselell Bats S801861 Soft Bell CALIFORNIA CATALOG SHOWROOM STO	345 7 50 22 50 345 7 50 1 50 MERCHANDISE TOTAL 24 00 SALES TAX 1 44 TOTAL 25 44
ADDRESS ADD	Student CAM CHECK Student MC GAM GAM GAM GAM GAM GAM GAM G
CALIFORNIA CATALOG SHOWROOM STO	237 /2 95 25 90 MERCHANDIBE TOTAL 25 90 SALES TAX / 55 TOTAL 27 45
377/PTOF COURT SINTE SONORA 217 SONORA 217 SATE TELEPHONE NO 217 95370 ACT TO SATE TELEPHONE NO 217 95370 ACT TO SATE TELEPHONE NO 217 95370 ACT TELEPHONE NO 217 217 217 217 227 247 257 267 277 260 277 277 277 277 27	Student MC
H20129 1 29 1 Batteren Scale H201312 Batteren Scale CALIFORNIA CATALOG SHOWROOM STO	68 8 35 8 35 68 3 00 6 00 MERCHANDISE TOTAL /4 35 SALES TAX 86 TOTAL /5 21

SALES SUMMARY MASTER CHARGE

Sales Order	Date	Customer	Sales Clerk	Mdse, Total	Sales Tax	Total
10060	4/7/76	Christen, Chris	Terry	\$101.15	\$ 6.07	\$107.22
10068	4/7/76	Penrose, Ted	Ann	88.70	5.23	94.02
10070	4/7/76	Brown, Clifford	Chris	34.96	2.10	37.06
10075	4/7/76	Wong, Tina	Ann	35.19	2.15	38.06
10081	4/7/76	Christian, C.	Chris	41.70	2.50	44.20
88001	4/7/76	Deigala, Teresa	Bob	18.95	1.14	19.09
0089	4/7/76	Deluna, J.	Ann	23.97	1.44	25.41
10090	4/3/38_	Norman, Mari	Ann	9.97	.60	10.57
				\$354.59	\$21.23	\$375.63

A Hint: Start by sorting out all sales orders with Master Charge checked.



ADDRESS Ohristen Chris ADDRESS OSCENIC PLACE STATE GAN FYANCISCO TELEPHONE NO 94 121 APT 76 45 3297142	SALES ORDER 10060 CASH CHECK CHECK GERT
VM501281 Focket Radio VM501314 Cassette Tapes (60 min) V0601271 Metal Bookcase-Tan CALIFORNIA CATALOG SHOWROOM STO	170 695 1695 173 175 700 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720 7720
ADDRESS CITY SAMO DATE DATE PARE L LANO MARILYN ADDRESS CITY SAMO DATE TELEPHONE NO PARE DAY YR ACC 319 7 76 77 76 774 3 9 7 26 4 1	SALES ORDER 10061 CASH CHECK BALES ORDER GREAT
CALIFORNIA CATALOG SHOWROOM STO	228 77 20 77 20 24/ / 40 2 80 281 8 25 8 25 MERCHANDISE TOTAL 88 25 SALES TAX 5 30 TOTAL 93 55
ADDRESS ADDRESS TOTO MONTROSE STATE LOS ANGELES TELEPHONE NO POORE DAY TO TELEPHONE NO ACT TO THE TELEPHONE NO ACT TO THE TELEPHONE NO ACT TELEPHON	SALES ORDER 10062 CASH PCHECK ANN BA MC
VH20728 1 CANISTER VACUUM	73 59 50 59 50

YAMAMOTO JERRY	SALES ORDER 10063	
121 CLEARUIEW AUE	CASH CHECK	
CITY	Bob BA MC	
719 DATE TELEPHONE NO	C GIFT	
94/31 2 24 25 89/3647	CERT.	
CATHOONO TRIEVE		
VP301821 Shower Massager	146 23 50 24 50	
CALIFORNIA CATALOG	MERCHANDISE TOTAL 24 50	
SHOWROOM STO	RE TOTAL 25 97	
		-
BMS RODRIQUEZ JOSE	SALES ORDER 10064	
ADDRESS	SALES CLH. CHECK	
1291 MARSHALL ROAD STATE	Chris Mc	
BAKERSFIELD CA		
93304 MO DAY YR ROS 449324	GERT.	
		
Z CATALOG NOT OF OTY TO THE SER PIRTID NEWS		
VJ 1 0 1 7 9 1 ELECTRONIC WATCH L.E.D. QUARTZ	39 129 99 129 99	
The state of the s		
JIOIT9 I ELECTRONIC WATCH L.E.D. QUARTZ	39 129 99 129 99 MERCHANDISE TOTAL 129 99	
CALIFORNIA CATALOG	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80	
JIOIT9 I ELECTRONIC WATCH L.E.D. QUARTZ	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80	
CALIFORNIA CATALOGISHOWROOM STO	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79 SALES ORDER	e e
CALIFORNIA CATALOG SHOWROOM STO	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79	
CALIFORNIA CATALOG SHOWROOM STO	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79 SALES ORDER 10065	s. ==
CALIFORNIA CATALOGISHOWROOM STO	39 129 99 129 99	
CALIFORNIA CATALOG SHOWROOM STO WAST NAME ADDRESS ROUTE / BOX //7 STATE TRACY LECTRONIC WATCH L.E.D. QUART2 LAST NAME STORE STATE CITY TRACY LECTRONIC WATCH L.E.D. QUART2 LECTRONIC WATCH L.E.D. QUART2 STATE STATE CITY C	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79 SALES ORDER 10065	
CALIFORNIA CATALOG SHOWROOM STO SHOWROOM STO ASSTNAME HEMRY DI DAY TRACY DATE 95376 DATE 95376 CALIFORNIA CATALOG SHOWROOM STO STATE TELEPHONE NO ACC. TY ACC. TY TELEPHONE NO ACC. TY TO THE TY THE	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79 SALES ORDER 10065 CASH CHECK BA MC GIFT FASS PRICE LACH? 10165	
CALIFORNIA CATALOG SHOWROOM STO WATER AST NAME WE WAS HEMRY O' MME ADDRESS ROUTE / BOX //7 CITY TRACY DATE PS 3 7 6 PATE PS 3 7 6 PAT	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79 SALES ORDER 10065 ALEI CLN. CASH CHECK BA MC GIFT	
CALIFORNIA CATALOG SHOWROOM STO SHOWROOM STO ASSTNAME HEMRY DI DAY TRACY DATE 95376 DATE 95376 CALIFORNIA CATALOG SHOWROOM STO STATE TELEPHONE NO ACC. TY ACC. TY TELEPHONE NO ACC. TY TO THE TY THE	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79 SALES ORDER 10065 CASH CHECK BA MC GIFT FASS PRICE LACH? 10165	
CALIFORNIA CATALOG SHOWROOM STO ACTIVATE OF THE PROPERTY OF THE STATE TRACY DATE 95376 PATE 97776 CATALOG NO DAY TO TELEPHONE NO CATALOG NO DAY TO TELEPHONE NO PATE	39 129 99 129 99 MERCHANDISE TOTAL 129 99 SALES TAX 7 80 TOTAL 137 79 SALES ORDER 10065 CASH CHECK BA MC GIFT 196 23 50 23 50	

ADDRESS Plannagan Tillie ADDRESS 25979 101ed o Drive CITY CITY CITY PATE PATE	SALES ORDER 10066 CASH MCHECK OFFT.
CALIFORNIA CATALOG SHOWROOM STO	325 1995 1995 MERCHANDISE TOTAL 1995 SALES TAX 120
25 MR CHIM STEUE ADDRESS 3 1 4 2 0 ANVILLE DRIUE SIATE SAN 01 F 60 21P PATE PATE TEL 70 73 4 9 0	SALES ORDER 10067 CASH CASH CHECK BA D MC
CALIFORNIA CATALOG SHOWROOM STO	72 /4 95 /4 95 305 32 95 32 95 MERCHANDISE TOTAL 47 90 SALES TAX 2 87
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SORTING, CHECKING, AND VERIFYING **STUDENT WORKING PAPERS PAGE 31** SALES ORDER | MS. 10099 ADDRESS CASH CHECK STATE CITY ☐ MC DATE TELEPHONE NO ZIP O CHAT AC PAGE CATALOG NO SER GTY DESCRIPTION PRICELACH TOTAL MERCHANDISE TOTAL CALIFORNIA CATALOG SALES TAX SHOWROOM STORE TOTAL SALES ORDER 10100 ADDRESS CASH CHECK STATE CITY ☐ MC □ 8A TELEPHONE NO ZIP CEAT. AC MQ PAGI PRICE EACH TOTAL DESCRIPTION Q1 v LATALOG NO MERCHANDISE TOTAL CALIFORNIA CATALOG SALES TAX STORE SHOWROOM TOTAL SALES ORDER 10101 | MR. | MS. SALES CLH. CASH CHECK ADDRESS STATE CITY ☐ MC □ 8A TELEPHONE NO DATE ZIP CEAT. AC MO PAG PRICETACH TOTAL OF SCHIPTION CATALOG NO QT V MERCHANDISE TOTAL CALIFORNIA SALES TAX



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SCRITTE'S, CHECKING, AND VERIFYING STUMENT WORKING PAPERS PAGE 33 SALES 也四十万月 ☐ M8. ADDRESS CHECK CITY STATE ☐ MC TELEPHONE NO ZIP DATE A C CHAT. BATALOG NO PAGE PHOTE LACH U.FV DESCRIPTION MERCHANDISE TOTAL CALIFORNIA CATALOG SALES TAX SHOWROOM STORE TOTAL 10106 SALES | MA. | MS. ADDRESS CVSH CHECK STATE CITY ☐ MC TELEPHONE NO ZIP OATE □ CLAT MO DAY PALIT atv PRICE FACE CATALOG NO. OF SCHIPTION MERCHANDISE TOTAL CALIFORNIA CATALOG SALES TAX STORE SHOWROOM SALES ORDER | MA. | MB. Extra Form in case of errors CHECK AODRESS CVSH STATE CITY MC TELEPHÒNE NO OATE ZIP CHAT. MO DAY PAGE PHILEFALM TOTAL DESCHIPTION ATALOG NO i,c≱r v MERCHANDISE TOTAL CALIFORNIA CATALOG⁵⁴ SALES TAX SHOWROOM STORE

TOTAL

PRE-TEST/POST-TEST I PART 1

Directions:	Read each of the questions below. Answer each question using sales order forms No. 10060 to 10098 on pages 18 to 30 in your booklet. Put your answers in the answer column.
1	1. How many sales orders were completed for women?
2	2. Did more men or women purchase styler dryers?
3.	3. How many Shower Massagers No. P30182 were sold?
4	4. How many customers ordered three different items on one form?
5	5. Which customer had the highest sales total on one form?
6	6. What is John Christopherson's phone number?
7	7. What is the street address of Ray Carver?
8	8. How many customers purchased Alarm Clock No. H20168?
9	9. What was the amount of the highest sales tax on any one form?
10	10. Which sales order was made out to Franklin Washington?
11	11. What was the least expensive item sold during the day?
12	12. What was the total amount (including tax) on Sales Order 10079?
13.	13. In what city does Diana Hennry live?
14	14. How many sales slips did Chris complete?
15	15. What is the price of one Crock Pot No. H20128?
16	16. How many people paid using a BankAmericard?
17.	17. How many wrist exercisers (No. S80171) sold?
18.	18. How many Aluminum Tennis Rackets (No. S80192) sold?
19.	19. H w many customers have a phone number in the 209 area code?
	20 What was the total amount sold to Diana Hanny?



PRE-TEST/POST-TEST I

PART II

DIRECTIONS: Use sales slips 10061 through 10093 to verify the data on the sales summary sheet below. If you find an error on the summary sheet, draw a line through the error. Place your correction above the incorrect item.

SALES SUMMARY BANKAMERICARD

Sales Order	Date	Customer	Sales - Clerk	Mdse. Total	Sales Tax	Total
10061	4/7/76	Arellano, M.	Bob	\$ 88.25	\$ 5.30	\$ 93.55
10067	4/7/76	Carver, Ray	Chris	53.15	3.91	56.34
10087	4/7/76	Chocon, Juan	Ann	51.65	3.10	54.75
0092	4/7/76	Tamora, George	Terry	35.74	2.13	37.06
10093	4/7/76	Kinney, Sara	Ann	34.47	2.07	36.54
				\$263. <u>26</u>	\$ 16.51	\$278.24

PART III

DIRECTIONS: On the last page of your training manual, you will find sales orderforms No. 10105 and 10106. You are to complete these forms using the information given below. Please date all forms 4/8/76.

Sales Order	Customer	Method of Payment	Item Purchased Catalog Number Page Number	Cost Each	 Total Sales Tax
10105	Mr. Randal Keats 21 Oak Grove San Carlos, CA 94070 (415) 599-2217	B/A	3 baseball gloves No. S80189 p. 345	\$ 13.95	\$ 2.51
10106	Ms. Bette Smith 21 Town Drive Napa, CA 94558 (707) 236-1127	Check	2 pens No. 060157 p. 237	3.97	.36



PRE-TEST/POST-TEST I

PART IV

Before starting Section I, separate Sales Orders No. 10060-10098 by cutting them along the dotted lines. Be sure to use only forms 10060-10098 to answer the questions below.

Section 1

DIRECTIONS: Now arrange your sales order forms in numerical order, according to sales order numbers. List the sales orders requested below, starting with the 4th order form from the top of the stack.

Examples:		2nd order form in the stack 10061 6th order form in the stack 10065				
4th	14th	25th	34th			
 5th	 17th	27th	35th			
7th	 18th	30th	37th			
9th	21st	31st	38th			
11th	24th	33rd	39th			

Section II

DIRECTIONS: Place the sales order forms in alphabetical order, according to the customer's last name. List the sales order numbers for the forms requested below.

Examples:	1st order form in the stack 10061 9th order form in the stack 10060				
. 2 nd	7th	17th	25th		
3rd	 8th	 18th			
4th	 14th	20th	27th		
5th	 15th	21st	36th		
6th	16th	22nd	38th		



U MA LAST NAME	SALES ORDER 10105
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	□ BA □ MC
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CALIFORNIA CATALOG	SALES TAX
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NAME		PRE-TEST/POST-TEST II					
		PART I					
Directions:	orde	Read each of the questions below. Answer each question using sales order forms No. 10060 to 10098 on pages 18 to 30 in your booklet. Put your answers in the answer column.					
1	1.	How many sales orders were completed for men?					
2	2.	Did more men or women purchase alarm clocks?					
3	3.	How many electronic calculators (No. 060149) were sold?					
4	4.	How many orders came from people living in San Diego?					
5.	5 .	Which customer had the lowest sales total on one form?					
6	6.	What is John Christofferson's phone number?					
7	7.	Did Elsie Flanagan pay by MasterCharge?					
8	8.	What is the street address of John Christofferson?					
9	9.	How many customers purchased styler/dryer No. P30137?					
10.	10.	What was the amount of the lowest sales tax on any one form?					
11	11.	Which sales order was made out to Sara Kinney?					
12	12.	What was the most expensive item sold during the day?					
13	13.	What was the total amount (including tax) on sales order No. 10092?					
14	14.	How many people paid cash for their orders?					
15	15.	In what city does Diane Henry live?					
16	16.	How many sales slips did Bob complete?					
17	17.	How many people paid using a MasterCharge card?					
18	18.	How many customers have a phone number in the 714 area code?					
19.	19.	What was the total amount (including tax) sold to Jose Rodriquez?					
20.	20.	What did Ms. Flanagan purchased by check?					



PRE-TEST/POST-TEST II

PART II

DIRECTIONS: Use sales slips 10061 through 10098 to verify the data on the sales summary sheet below. If you find an error on the summary sheet, draw a line through the error. Place your correction above the incorrect item.

SALES SUMMARY GIFT CERTIFICATES

Sales Order	Date	Customer ,	Sales Clerk	Mdse. Total	Sales Tax	Total
10079	4/7/76	Thrin, Doris	Bob	\$ 18.97	\$ 1.41	\$ 20.11
10049	4/7/76	Johnson, Caroline	Ann	34.74	2.07	36.45
10097	4/7/76	Caillo, Conception	Terry	83.87	5.03	89.80
				\$137.58	\$ 8.51	\$145.55

PART III

DIRECTIONS: On the last page of your training manual, you will find sales order forms No. 10105 and 10106. You are to complete these forms using the information given below. Please date all forms 4/8/76.

Sales Order	Customer	Method of Payment	Item Purchased Catalog Number Page Number	Cost Each	Total Sales Tax
10105	Mr. James Reedy 33 Oak Court San Carlos, CA 94070 (415) 591-1112	M/C	3 tennis rackets No. S80191 p. 345	\$ 13.95	\$ 2.51
0106	Ms. June Richmond 33 Bell Avenue Napa, CA 94558 (707) 211-3267	Cash	1 pen No. 060158 p. 238	4.00	.24





PRE-TEST/POST-TEST II

PART IV

Before starting Section I, separate Sales Orders No. 10060-10098 by cutting them along the dotted lines.

Section I

DIRECTIONS: Place the sales order forms in alphabetical order, according to the customer's last name. List the sales order *numbers* for the forms requested below. Be sure to use only forms 10060 –10098.

Examples:	1st order form in the sta 8th order form in the st		
3rd	10th	19th	26th
5th	11th	20th	28th
6th	13th	21st	29th
7th	14th	23rd	32nd
9th	17th	24th	34th

Section II

DIRECTIONS: Now arrange your sales order forms in *numerical* order, according to sales order numbers. List the sales orders requested below, starting with the 3rd order form from the top of the stack. Be sure to use only forms 10060–10098.

Examples:	2nd order form in the stack 10061 7th order form in the stack 10066				
3rd	15th	23rd	33rd		
6th	16th	26th	34th		
8th	17th	28th	36th		
10th	_ 19th		37th		
12th	22nd	32nd	38th		



SORTING, CHECKING, AND VERIFYING PRE-/POST-TEST II PAGE 4

D WA LAST NAME	SALES ORDER 10105	
ADDRESS	CASH CHECK	
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62		
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ERIC SHOWROOM STOL	SALES TAX TOTAL	
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